



a-z services guide

a guide to council services and facilities

ABANDONED VEHICLES	8633 9720
ADMINISTRATION OFFICES	
Administration Centre	8633 9777
115 Ellen Street, Port Pirie. Open Monday to Friday 9am to 5pm email: council@pirie.sa.gov.au Website: www.pirie.sa.gov.au	
Crystal Brook Rural Office/Library	8636 2150
Bowman Street, Crystal Brook. Open Monday to Friday: 10am to 1pm; 2pm to 5pm.	
AERODROME	8632 2261
Manager: Steve Joyce	0407 602 077
Hangar Storage; Fuel Facility.	
AGED	
Service for the aged, including Home Assist and Home Clean programs are administered through the Port Pirie Health Service, Community & Allied Health Service.	
▪ HACC Coordinator:	8638 4693
▪ Port Pirie Senior Citizens Recreation Centre:	8632 1300
▪ Commonwealth Care Link Centre:	1800 052 222
AGENDAS/MINUTES	
Refer to Council's website by clicking here .	
AIR POLLUTION	
Industrial – complaints to the Environmental Protection Authority:	1800 623 445 or 8204 2000
ANIMALS	
See Cats; Dogs.	
APP FOR SMART PHONES – My Local Services App for Smart Phones	
Are you looking for a simple way to know what rubbish bin to put out and when, what events are happening in the region, what facilities are nearby, and an easy way to report issues requiring Council attention? For more information and to download the App visit http://www.lga.sa.gov.au/mylocal	
ART GALLERY	8633 0681
Port Pirie Regional Gallery is situated in the Port Pirie Regional Tourism and Arts Centre, 3 Mary Elie Street, Port Pirie. The Gallery has an "A" class classification. Visit their website at www.pprag.org .	
ARTS	8633 8500
The Northern Festival Centre located at 106 Gertrude Street, Port Pirie, offers theatre performances, movies and promotional art.	
ASBESTOS	
Disposal enquiries:	8633 9666
ASSESSMENTS	
Council sets your annual rate using your property value; however it does not set the value of your property. Please refer objections regarding you property valuation to: Office of the Valuer-General, GPO Box 1354, ADELAIDE SA 5001 or email: objections@saugov.sa.gov.au	
	1300 653 345
For general Council rate enquiries contact Council's Rates Officer. (See also Rates and Rates Strategy)	8633 9734

BABY CHANGE FACILITIES

- Community Allied Health Services, Alexander Street, Port Pirie
- Pirie Plaza Shopping Centre, Grey Terrace, Port Pirie
- Port Pirie Regional Tourism & Arts Centre, 3 Mary Elie Street, Port Pirie
- Environmental Health Services, 117 Gertrude Street, Port Pirie
- City Foreshore Restrooms, Ellen Street, Port Pirie (adjacent playground)
- Playground, Adelaide Square, Crystal Brook

BACKYARD BURNING

See Burning.

BADGE DAYS

8633 9777

Registered charities are permitted to conduct Badge Days within the City Centre on Fridays. Bookings are essential.

See also Footpath (Use of).

Click [here](#) for relevant application form.

BARBEQUES

8633 9666

- Port Pirie – Memorial Park, Solomontown Beach, Stanhope Park, Plenty Park, Threadgold Park, Woodward Park, Lions Park, Foreshore Reserve and Flinders View Park
- Crystal Brook – Apex Park (Playground)
- Napperby – Playground
- Nelshaby – Lawrie Park
- Redhill – Mortimer Park
- Koolunga – Bunyip Park, White Cliffs
- Warnertown – Warnertown Park

BEACH

Facilities enquiries and maintenance:

8633 9666

BEEES

A bee removal service is only provided for bees on Council property.

Referral to local apiarists is available.

8633 9720

European Wasps – See European Wasp.

BINGO TICKETS

8633 9777

Site approval for the sale of Bingo Tickets must be obtained from Council, unless on private property.

BINS

All kerbside collection enquiries to Veolia Environmental Services.

8645 8849

Email: whyalla@veolia.com.au

Click [here](#) for general information regarding kerbside collection.

BOAT RAMPS

8633 9666

Launching facilities:

- Port Pirie Boat Ramp, Solomontown
- East Ramp, across Port Pirie River
- Port Davis

BOUNDARY IDENTIFICATION

Property boundary marking - Contact a licensed Surveyor.

BUILDING

8633 9720

Council's Development & Regulation Department is responsible for the approval of all new building work, demolitions, extensions and improvements, whether by professionals or the owner. All approvals must be obtained **before** commencement of any work. Contact Council for advice.

Click [here](#) for more information.

BURNING

Outside the fire danger season (1st May to 15th November), burning in the open, both inside and outside townships, is only permitted under certain conditions.

For Permits or further information click [here](#).

0428 400 311

BUS

Port Pirie Bus Service (public and school bus service)

Privately owned and operated. For a timetable or more information contact David Kent.

8632 2666

(See also Community Bus)

BUSKERS

8633 9623

Permits are required from Council for busking.

See also Footpath (use of)

Click [here](#) for relevant application form.

BUS SHELTERS

Maintenance:

8633 9623

CATS

8633 9720

Council provides cat traps for the capture of feral cats. See also Dead Animals.

CEMETERIES

Located at Port Pirie, Wandearah, Keilli, Koolunga, Redhill, Crystal Brook, Warnertown and Napperby.

Burial records and payments; grave maintenance:

8633 0007

Burial Register enquiries:

8633 9623

Family History enquiries:

8632 2825

CHEMICAL DRUM DISPOSAL – Drum Muster Program

8633 9666

drumMUSTER chemical drum collections are available all year round on each Wednesday at the following locations:

Port Pirie Waste Transfer Station, Three Chain Road, Port Pirie: 10am – 4pm

Crystal Brook Waste Transfer Station, Binney Road, Crystal Brook: 2.30pm – 5.30pm

BOOKINGS ARE ESSENTIAL

CITIZENSHIP

Forms available from Department of Immigration & Citizenship

131 880

Ceremonies:

8633 9738

COMMUNITY ASSISTANCE GRANTS

8633 9777

Council's Community Assistance Grants are available to all local community groups, subject to meeting set criteria.

Click [here](#) for more information.

COMMUNITY BUS

Transport available for the frail, aged, younger, physically disabled and their carers who do not have access to transport. The Community Bus provides service to shops and access to aged facilities/clubs.

- Port Pirie (Port Pirie Bus Services):

8632 2666 or 0417 802 134

- Crystal Brook Community Bus:

8636 2150

Click [here](#) for more information.

COMMUNITY WASTE WATER MANAGEMENT SCHEMES

8633 9720

Crystal Brook and Napperby townships.

Connection details.

Approval to connect.

COMPUTER & TECHNOLOGY CLASSES

8633 8777

The Library IT Centre runs computer and internet classes in the training room. Click [here](#) for information.

CONCESSIONS

Individuals receiving government pensions or benefits may be eligible for reductions on service charges. Beneficiaries or low income earners may also be entitled to concessions.

- Council
- Service SA
- Families SA

8633 9777

132 324

(freecall) 1800 804 550 or 8638 4311

COUNCIL STRUCTURE

8633 9777

Council currently consists of the Mayor and 9 Councillors that represent the whole area. Council meetings are generally held on the 4th Wednesday of each month. The public are most welcome to attend.

CROSSOVERS

8633 9666

Work to be executed by Council Officers only. Application forms available from the website, Infrastructure Department and Council Administration Centre.

Click [here](#) for an application form from our website.

CRYSTAL BROOK LIBRARY & RURAL OFFICE

8636 2150

Bowman Street, Crystal Brook. See also Administration Offices.

CULTURAL PRECINCT

3 Mary Elie Street, Port Pirie

Comprising the Port Pirie Regional Library, Port Pirie Regional Tourism & Arts Centre, Internet Centre and Port Pirie Regional Art Gallery. (See separate listing for each.)

DEAD ANIMALS

Dogs and Cats – On Council property (9.00am – 5.00pm):

8633 9720

DEPOT

8633 9666

See also Infrastructure.

DEVELOPMENT ASSOCIATIONS (RURAL)

- **Koolunga Development Association Inc**
PO Box 36, Koolunga 5464
- **Redhill Development Association Inc**
c/- Post Office, Redhill 5521
- **Crystal Brook Community Association Inc**
Box 371, Crystal Brook 5523
- **Pirie Districts Development Association Inc**
PO Box 415, Port Pirie 5540

DEVELOPMENT & REGULATION

8633 9720

The Council Development & Regulation Department is responsible for managing the region's physical environment, ie the urban development and building standards, the health of its residents and also encompasses parking, animal management and fire prevention.

Click [here](#) for more information.

DOGS

8633 9720

After Hours

0409 206 695

All dogs over 3 months (12 weeks) **MUST** be registered. If you have lost your dog, contact Council immediately. Pound fees to be paid in full before your dog is released. Note: dogs are not released on weekends or public holidays. Council permission is required for more than 2 dogs at one property.

Click [here](#) for more information.

DOMESTIC WASTE – EnquiriesVeolia Environmental Services: email whyalla@veolia.com.au**8645 8849****DRAINS (Council property only)**

Enquiries/Maintenance:

8633 9666**DRIVEWAYS**

Driveway installation/extension/additional or carrying out of works.

Click [here](#) for information.**8633 9666****DRY AREAS**

The possession and consumption of alcohol in these zones is prohibited at all times (24 hours) and failure to adhere to these regulations may result in an expiation notice.

Click [here](#) for more information.**8633 9777****WASTE TRANSFER STATION**

Transfer stations are located at Port Pirie and Crystal Brook.

View our website by clicking [here](#) for operational hours or call:

Also see Recycling.

8633 9666**EASEMENTS****8633 9720****ELECTED MEMBERS****MAYOR****John Rohde**

Mobile:

0417 080 961

Email:

mayor@pirie.sa.gov.au**DEPUTY MAYOR****Leon Stephens**

Phone:

8633 1211

Email:

lstephens@pirie.sa.gov.au**COUNCILLORS****Debbie Devlin**

Mobile:

0428 326 633

Email:

ddevlin@pirie.sa.gov.au**Dino Gadaleta**

Mobile:

0419 175 598

Email:

dgadaleta@pirie.sa.gov.au**Michael Hopgood**

Home:

0428 879 084

Email:

mhopgood@pirie.sa.gov.au**Kendall Jackson**

Home:

0438 560 623

Email:

kjackson@pirie.sa.gov.au**Joe Paparella**

Mobile:

0427 614 121

Email:

jpaparella@pirie.sa.gov.au**Darryl Johnson**

Mobile:

0439 821 440

Email:

djohnson@pirie.sa.gov.au**Neville Wilson**

Mobile:

0409 366 249

Email:

nwilson@pirie.sa.gov.au**Alan Zubrinich**

Mobile:

0429 408 810

Email:

azubrinich@pirie.sa.gov.au

ELECTRICITY

Council is NOT responsible for household power supplies or street lighting.
Contact SA Power Networks: Power failures & emergencies.

131 366**EUROPEAN WASPS****8633 9720**

Residents are requested to report any incidence of European Wasps on both private and public land.

FAMILY HISTORY**8632 2825**

Port Pirie District Family History Group meets at 6pm on the first Tuesday of each month at the Port Football & Community Sporting Club, Wandearah Road, Port Pirie. Research assistance is available at the Port Pirie Library on Fridays 1-3pm.

FENCES (Brochure available at Council offices)

Building:

8633 9720

Neighbourhood disputes:

1300 366 424**FIRES****0428 400 311**

Outside the fire danger season (1st May to 15th November), burning in the open, both inside and outside townships, is only permitted under certain conditions.

For Permits or further information click [here](#). (See also Burning)

FISHERMAN'S JETTY**8633 9777**

Permanent and temporary mooring permits.

FLOODING

Flooding of streets or Council properties:

8633 9666

For emergency assistance during floods & storms call the SES

132 500**FOOD**

Safety & advice, hygiene inspections:

8633 9720Click [here](#) for information.**FOOTPATH (USE OF)****8633 9777**

Approval is required for using Council footpaths for fundraising, busking, BBQs, sausage sizzles, trading tables.

Click [here](#) for relevant application forms.

FOOTPATH MAINTENANCE**8633 9666**

Including crusher dust requests.

Click [here](#) for information.**FREEDOM OF INFORMATION****8633 9777****GRAFFITI**

Removal queries:

8633 9666**HALL HIRE**

Information on halls for hire in the Council area:

8633 9777**HOLIDAY ACTIVITIES**

The Port Pirie Library has various school holiday sessions. See Libraries.

HOUSE NUMBERS**8633 9734**

Council is responsible for the allocation of street numbers for residential addresses.

INFRASTRUCTURE

8633 9666

The Infrastructure Council Depot is located on Broadstock Road, Port Pirie, and is responsible for the maintenance of Council's entire physical infrastructure: streets, footpaths, gutters, drains, parks and gardens, waste services etc.

INTERNET

Computers for personal use are located at the Port Pirie Regional Library, 3 Wandearah Road, Port Pirie
Click [here](#) for information.

IT CENTRE

8633 8777

Located at the Port Pirie Regional Library, specialising in both individual and group computer and internet training courses. Room hire available (10 x PCs, high speed internet access, data projector). Also provides design work, photocopying, scanning, printing services and assistance.

Open Monday to Friday 9am – 5pm; Saturday & Sundays closed.

Click [here](#) for information.

Computers in the training room are also available for use by the general public (availability is limited).

Click [here](#) for more information.

KERBS & STREET GUTTERS

8633 9666

Click [here](#) for information.

LAND DIVISIONS

8633 9720

LAND SEARCHES

8633 9777

Mapping and property information is available from Council's Rates Officer.

Section 7 Council Searches are available within 8 days of application:

- Rates Only \$31.75
- Full Search \$54.75
- Urgent \$65.75

(Rates are subject to change)

LAND USE

8633 9720

LANEWAYS

Maintenance of Council owned laneways only:

8633 9666

LIBRARIES

The Port Pirie Regional Library Service has 2 branches and a range of specialist services such as internet access, photocopying and computers available for community use.

Click [here](#) for more information.

Port Pirie Regional Library, 3 Wandearah Road, Port Pirie

8632 1649

- Conference room
- Free wireless internet access
- Local history collection

Opening Hours:

- Monday 9am – 5pm; Tuesday 9am – 7pm, Wednesday to Friday 9am – 5pm.
- Sunday 1pm – 5pm

Crystal Brook Library (and Rural Office), Bowman Street, Crystal Brook

8636 2150

Opening Hours:

- Monday to Friday 10am – 1pm, 2pm – 5pm.

LITTER

Control & fines

8633 9720

LOGO

Council's logo depicts the amalgamation of the City of Port Pirie and rural area, combining heritage, industry and the environment, featuring architecture, rail, sea and agricultural symbols. The logo colours are ochre, blue and gold.

For approval to use or queries regarding the use of the Council logo phone the Executive Assistant to the CEO.

8633 9777



LOST DOGS

After Hours:

8633 9720

0409 206 695

MAJOR WORKS & PROJECTS

For information regarding Council's major works & projects click [here](#).

8633 9777

MAYOR'S OFFICE

For appointments with the Mayor:

8633 9738

MEDIAN STRIPS

Maintenance enquiries for all median strips including nature strips:

8633 9666

MEETINGS

Ordinary Meetings of Council

Held on the 4th Wednesday of each month in the Council Chambers at Council's Administration Centre, 115 Ellen Street, Port Pirie, commencing at 7.30pm. Exceptions are in December, or when the 4th Wednesday coincides with a public holiday. The public is welcome to attend.

Click [here](#) for Council Meeting and Committee information and access to Agendas and Minutes.

8633 9777

MOSQUITOES

Council reimburses residents for the purchase of Coopex to deter mosquitoes (Summer months). Receipts must be provided before reimbursement of up to \$10.00. Limited to 1 purchase per property per financial year.

8633 9720

NATURE & MEDIAN STRIPS

Maintenance:

8633 9666

NOISE

Dogs and other animals:

8633 9720

Machinery (EPA):

1800 623 455

People (parties, music, etc.) – contact the local Police:

8638 4000

OVALS & RECREATIONAL AREAS

Maintenance:

8633 9666

Hire of Council ovals and parks:

8633 9777

PARKING

Regulations and fines:

8633 9720

Click [here](#) for information.

PARKS & RESERVES

Locations and facilities hire:

8633 9777

Maintenance:

8633 9666

Click [here](#) for information.

PENSIONER CONCESSIONS

See Concessions.

PEST PLANT CONTROL	8633 2361
For Pest and Plant control on private owned land contact Northern & Yorke Natural Resources Management.	
PHOTOCOPYING	
Available at the Cultural Precinct, 3 Mary Elie Street, Port Pirie and Crystal Brook Library/Rural Office.	
PLANNING (DEVELOPMENT CONTROL)	8633 9720
The Council Development & Regulation Department is the local authority for planning, establishing and reviewing development standards, approving all new and extended construction, protecting the region's physical and cultural heritage. Residents are advised to contact Council for advice, and obtain all approvals, prior to commencement of any work.	
Click here for more information.	
PLAN PRINTING	8633 9666
A plan printing machine is available to the community for up to AO size (black & white only) at a nominal fee.	
PLAYGROUNDS	
Port Pirie Regional Council has many playgrounds throughout the region.	
Maintenance of grounds & equipment:	8633 9666
Locations:	8633 9777
Click here for information.	
POTHLES	
Repairs:	8633 9666
POULTRY	
Keeping of poultry:	8633 9720
PROPERTY OWNERSHIP	8633 9777
PUBLIC TOILETS	
Maintenance:	8633 9623
Locations:	
<ul style="list-style-type: none"> ▪ Port Pirie: City Park, Memorial Oval, Memorial Park, Flinders View Park, Solomontown Beach, Boat Ramp, Globe Oval, Woodward Park ▪ Napperby: Playground, Lawrie Park ▪ Crystal Brook: Adelaide Square, Jubilee Park, Bowman Park ▪ Redhill: Mortimer Park 	
RAFFLE TICKETS	8633 9777
Site approval for the sale of raffle tickets must be obtained from Council, unless on private property.	
Click here for relevant application form.	
RATES & RATING STRATEGY	8633 9734
For enquiries regarding rates contact Council's Rates Officer.	
See also Assessments; Concessions.	
Click here for information.	
ROADS	
Maintenance:	8633 9666
SCHOOL CROSSINGS	
Report maintenance to Transport SA Traffic Control Centre:	1800 018 313
PORT PIRIE SENIOR CITIZENS CENTRE	8633 1843

SEWERAGE – SA WATER

This is NOT a Council service.

For emergencies or maintenance, contact SA Water:

1300 880 377

SHARPS CONTAINERS

8633 9720

Council offer 1.4L sharps containers to concession cardholders free of charge, with an exchange and disposal service. A fee applies to non-concession cardholders.

SIGNAGE

Street and road signs:

8633 9666

Advertising:

8633 9720

SIGNIFICANT/HERITAGE LISTED TREES

8633 9666

SNAKES

0416 402 569 / 8124 4972

Council does not remove snakes from properties.

Contact the [Department of Environment, Water and Natural Resources](#) for further information.

STORMWATER

8633 9666

STRATA TITLES

8633 9720

STREET CLEANING & SWEEPING

8633 9666

STREET LIGHTING

Council is NOT responsible for maintaining street lights.

To report faulty lights:

1800 676 043

New street light requests:

8633 9666

Click [here](#) for more information.

STREET TREES

8633 9666

Planting, maintenance and removal of Council trees, trees overhanging roads and footpaths.

Requests for provision of street trees.

SWIMMING POOLS

- Port Pirie Community Swimming Pool – YMCA:

8632 2352

- Crystal Brook Swimming Pool – YMCA:

8633 0001

Permits for construction of private swimming pools/spas:

8633 9720

TITLE SEARCHES

8633 9777

TOILETS

See Public Toilets.

TOURISM

8633 8700

The Port Pirie Regional Tourism & Arts Centre is located at 3 Mary Elie Street, Port Pirie.

Open 7 days:

- Monday to Friday 9am – 5pm

- Saturday 9am – 4pm

- Sunday 10am – 4pm

Click [here](#) for more information.

TOWN PLANNING

8633 9720

TRADING TABLES

For site approval:

8633 9623

See also Footpath (Use of).

Click [here](#) for relevant application form.

TRAFFIC LIGHTS	
Maintenance:	8633 9666
TRAFFIC MANAGEMENT	8633 9666
Infrastructure is responsible for the design, construction and maintenance of all but the region's major roads. Major roads are the responsibility of the Department of Planning, Transport and Infrastructure (DPTI).	
TRANSFER STATION	
See Waste Transfer Station	
UNDERGROWTH	
Flammable	8632 9720
VALUATIONS	
Rating purposes:	8633 9777
See also Assessments.	
VANDALISM	
Vandalism to Council property.	8633 9666
VEHICLES	
Abandoned:	8633 9720
VOLUNTEERS	
Council offers a wide range of opportunities for residents to utilise their time and skills in a variety of areas:	
▪ Tourism:	8633 8700
▪ Library:	8632 1649
▪ Crystal Brook Community Bus:	8633 9736
WAR MEMORIALS	
Maintenance:	8633 9666
WASTE TRANSER STATION	
Waste & recycling enquiries:	8633 9666
Click here for information.	
WATER	
Council is NOT responsible for mains water supply.	
For emergencies or maintenance contact SA Water:	1300 880 337
WATER RESTRICTION ENQUIRIES	1800 130 952
WEED CONTROL	8633 9666
Weed control on Council property.	
ZONING	
Zoning and land use:	8633 9720